



All components of the BlueBox-MSD system are covered by a three year manufacturers warranty with certain exclusions as noted below. This warranty is applicable to the BK/Relm Radio, the PD502 AutoTalker control radio, excluding batteries, the antennas used with the fixed station and/or mobile radios, and AutoTalker speaker-microphones.

This warranty covers all repairs or replacements required to correct any failure of the above products with the exception of PD502 radio batteries, clips, portable antennas, or damage caused by abuse. PD502 portable radio batteries are covered by a one year warranty. The repair or replacement is made by the manufacturer of the specific product or accessory as listed below:

BK/Relm MSWIN radio and microphone
For return authorization instructions, call 800-821-2900

BlueBox including AC power supply, antennas,
and PD502 speaker microphones
For return authorization instructions, call Falcon Wireless at 800-489-2611

Hytera Communications PD502 AutoTalker portable radio
For return authorization instructions, call 800-845-1230

Our warranty and those of BK/Relm and Hytera does not include on-site service calls or loaner equipment. However, we do offer a variety of custom maintenance programs to suit your individual requirements. For additional information, give us a call at 205.854.2611. It is the users responsibility to ship defective equipment at user expense after receiving a Return Material Authorization from the applicable manufacturer (See above). Return shipping is prepaid by the applicable manufacturer.

FCC licensing and/or local compliance issues are the responsibility of the user.

Falcon Wireless makes no warranty claim for suitability of purpose, operational requirements, outside network issues or any expectations of the user not specifically stated in our standard terms of purchase. Any disputes outside the terms of this warranty shall be subject to the laws of the State of Alabama.