



# Best Price Radio 4 Year Warranty

Radio communications products purchased on the [www.bestpriceradio.com](http://www.bestpriceradio.com) web site are covered by the Falcon Direct exclusive 4 Year Warranty unless specified otherwise in the terms of the product purchase. As a Best Price Buyer, you have the option of dropping this warranty and reverting to the manufacturer's standard warranty as shown below:

Radio Manufacturer	Warranty Term	Special Terms
Headline/Maxon	2 years	Customer pays for return to factory
HYT America	2 years	Customer pays for return to factory
ICOM America	2 years	Customer pays for return to factory
Midland International	2 years	Customer pays for return to factory
Motorola	2 years	Motorola pays shipping to and from factory
Relm/BK	2 years	Customer pays for return to factory
TEKK	2 years	Customer pays for return to factory
Other Products	Call	1.800.489.2611

If you choose to drop the Best Price Radio 4 year warranty, you are entitled to an instant rebate in the following amounts applicable to the prices on our Best Price Radio web page.

- Motorola Minitor V Pagers – All Models - \$81 Instant Rebate
- All radios selling for under \$200 - \$25 Instant Rebate
- All radios selling for \$200 - \$300 - \$50 Instant Rebate
- All radios selling for \$300 - \$500 - \$75 Instant Rebate
- All radios selling for \$500 or more - \$100 Instant Rebate

## Terms and Conditions

All pagers and radios covered by the Best Price Radio 4 year warranty are covered as follows: For four full years from date of purchase, the pager or radio shall be covered against all manufacturers' defects, or product malfunction not resulting from abuse. Abuse, antennas, accessories, and batteries are excluded. Falcon Direct pays for all shipping to and from our facility in Birmingham, AL as well as all required repairs or replacement as deemed necessary. If the product is not repaired and returned within 10 working days after receipt, Falcon Direct will provide a loaner unit. If desired, a loaner exchange unit will be provided with 48 hours for a flat rate fee of \$37.50 for radios costing under \$200, \$55 for radios selling for \$200 - \$500 or \$75 for radios selling for over \$500. Falcon Direct pays for all shipping of the loaner radio as well as the repaired radio.

All BaseMaster antennas are covered by a five year exchange warranty (See [www.info4u.us/BaseMaster.pdf](http://www.info4u.us/BaseMaster.pdf)). All SuperTenna mobile antennas are covered by a ten year warranty (See [www.info4u.us/super.pdf](http://www.info4u.us/super.pdf)). Lightning damage and installation excluded. Our SuperCell batteries ([www.info4u.us/batteries.pdf](http://www.info4u.us/batteries.pdf)) are covered by a three year warranty. If one of these batteries fails for any reason, just return it to us for a no-charge replacement. Defective antennas and batteries must be returned to Birmingham, AL at user expense.

