



A service of Falcon Direct
to make your community a better place to live!

Service Agreement

The City__Town__ of _____, _____, hereinafter known as Client, hereby commissions VisionPlus, a division of Falcon Direct, hereinafter known as Vision, to perform a review of Client’s current status for the purpose of defining areas for improvement in the areas of statutory compliance, litigation avoidance, grant opportunities, fleet management, purchasing practices, and service to the public.

Client agrees to make information available to Vision that will allow Vision to prepare a report outlining the current situation as well as specific recommendations to allow Client to improve services to the public, maximize purchasing power, reduce operating costs, and address mandatory compliance issues. Client will be under no obligation to proceed with any of the recommendations of the report prepared by Vision.

In addition to a review and recommendation for improving services and enhancing available resources, Vision representatives will be available for attendance at municipal and/or civic meetings in accord with the schedule below. Vision will also review grant applications prepared by Client or directly assist in preparation of grants at additional cost which will be determined by the type of grant.

Population	Annual Fee	Included Meetings	Grant reviews
Up to 2,499	\$600	2	2
2,500 – 4,999	\$900	3	3
5,000 – 9,999	\$1,200	4	4
10,000 – 24,999	\$1,500	5	5
Over 25,000	\$8 per 1000 population	1 per 5000 population	1 per 5000 population

Vision will also keep Client advised on matters of interest such as changes in Federal or State compliance issues, grant opportunities as they are announced and general information that may be of interest to Client.

This Service Agreement is for the balance of 2009, subject to automatic renewal on January 1, 2010 and continuing for a one year term thereafter unless canceled by either party upon 30 days notice.

This Service Agreement shall be subject to the laws of the State of Alabama and becomes effective on the date signed by both parties and receipt on an initial fee in the amount of \$_____ (Fee based on population/fee chart above).

Client_____	VisionPlus Division of Falcon Direct, Inc.
Address_____	36 – 20 th Avenue NW
City/St/Zip_____	Birmingham, AL 35215
Signature_____	Signature_____
Name/Title_____	Burch H. Falkner, CEO
Date_____	Date_____